

## MEDIA RELEASE



Campbellford Memorial Hospital continues to experience high surge in acutely ill patients – Public should expect longer Emergency Department wait times

**Campbellford – March 10, 2021 –** A significant and sustained surge in acutely ill patients at the Campbellford Memorial Hospital (CMH) means the hospital continues to operate at higher than full capacity in both the Emergency Department (ED) and the inpatient units.

The Hospital continues to see many acutely ill patients who have required in-patient admission for continued acute care.

Patients are being advised to expect longer than normal wait times at the CMH, ED, and are encouraged to seek options other than the Emergency Department for *non-urgent* conditions.

## Alternate options to the CMH ED

For non-urgent health concerns, please contact your primary care provider. If you are unable to get an appointment with your provider or attend an after-hours clinic, you can also access Ontario's telephone and virtual care options. Connect virtually to an on-call doctor by visiting <u>www.virtualcarenow.ca</u> or to speak to a Registered Nurse 24/7 you can call Telehealth Ontario toll-free at 1-866-797-0000.

If you require emergency care, please ensure you are following all COVID guidelines. Guidelines are available on our website, by visiting <u>COVID-19 (cmh.ca)</u>. Information on when to seek emergency care can also be found at the following link <u>file (cmh.ca)</u>

If you are aware of a vulnerable individual living on their own, offering to do groceries for them, pick up their prescription or even calling to check in on their well-being can make a big difference.

Updates will be shared with local media and posted to the hospital website at <u>www.cmh.ca</u> as required. Media inquiries may be directed to Caitlin Lavoie, Communications Coordinator at <u>clavoie@cmh.ca</u> or Alysia English, -Chief Nursing Officer/Director of Patient Care at <u>aenglish@cmh.ca</u> (705-653-1140 X2224).